

Quality Policy Statement 9001

The Quality Policy of Intuitive Thinking Skills Ltd is to determine, agree & conform to our Client's needs & expectations, whilst fulfilling the requirements of BS EN ISO 9001 and statutory law.

Intuitive Thinking Skills Ltd recognises that to be competitive & maintain good economic performance in the Educational industry, we must employ management systems that continually improve the quality of our products & services that in turn increases the satisfaction of our clients, employees, shareholders, suppliers & society at large.

A key objective of Intuitive Thinking Skills Ltd is that the Management System provides:

- Confidence of our Clients that their requirements for quality and safety are being achieved in the delivered product or service.
- Confidence of our management & staff that the requirements for quality are being fulfilled & maintained, & that quality improvements take place.
- A framework for establishing and reviewing quality objectives.

We are conscious that the motivation of our employees is dependent on their training and understanding of the tasks they are expected to perform. It is part of our on-going training program that this policy is communicated and understood at appropriate levels in the Company.

Quality Objectives

Quality objectives are monitored against the following categories

1. Late Case Studies
2. Late Paperwork
3. Late updating
4. Courses not uploaded to NOCN
5. Graduations not arranged

These are monitored daily and are raised on a single performance development report when identified, this is recorded within the overall performance improvement register. This type of performance development report is then reviewed as part of the Management Review Meeting and an annual report of all Performance development reports is completed.

Quality of workmanship is the responsibility of all employees of the company.



Signed

Position: Quality Assurance Manager/Office Manager

Quality Statement Policy Ver: 1

Current: 20/07/2025

Next Review: 12 months from the above date

Internal