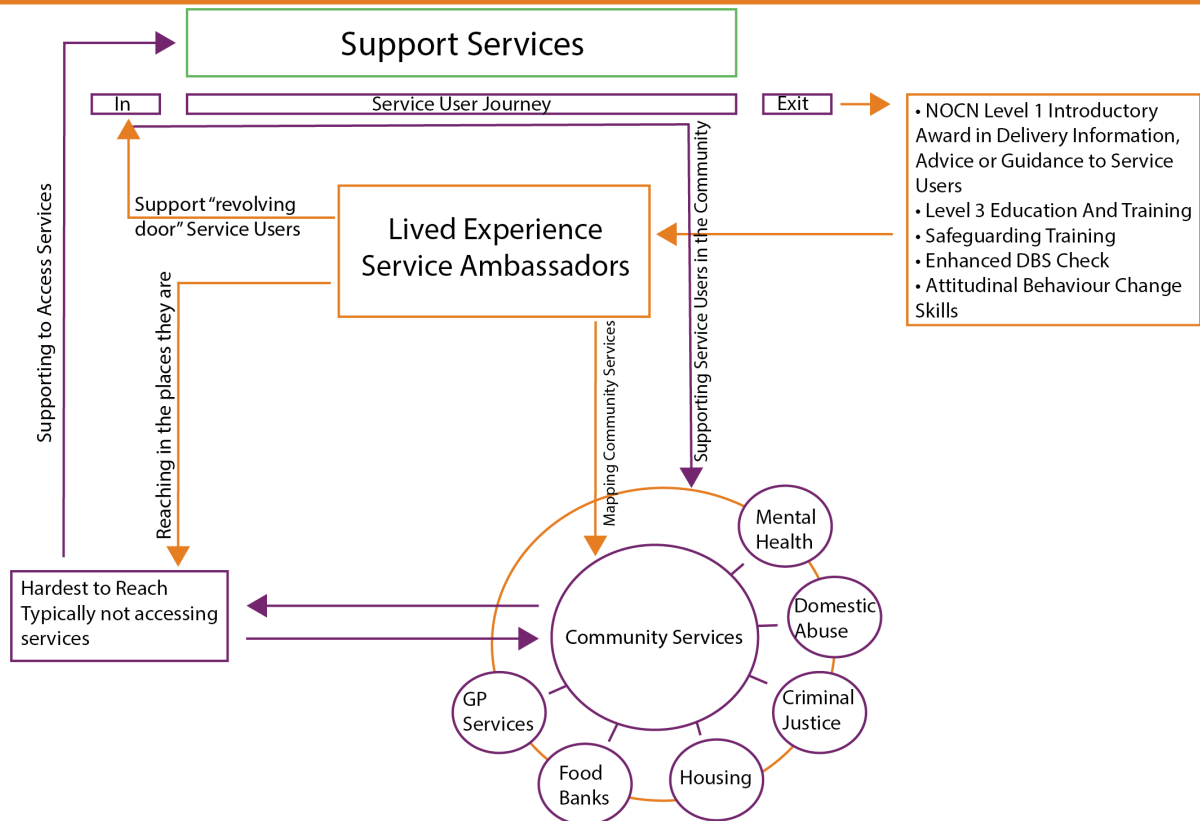


## Ambassador Programme Services

We acknowledge the power of lived experience as a driver for positive change in attitudes, culture and improving quality of services. People with lived experience have the potential, once provided with training and support, to facilitate impactful early engagement solutions, as well as supporting the achievement of positive outcomes for others accessing services.

Our Ambassador programme services provide a route for people with Lived Experience to give something back, supporting individuals and their communities. Our ambassador programme services offer the perfect solution for training and supporting individuals who have positively exited services with developing the skills, knowledge and qualifications required to use their unique perspectives and insights to co-design service improvements, as well as, being positive role models and inspiring other individuals to overcome their personal barriers and to become independent from endless support.



### The package of training:

The Ambassador Service will deliver:

- ✓ NOCN Level 1 Introductory Award in Delivering Information, Advice or Guidance to Service Users
- ✓ NOCN Level 2 Award in McKenzie Friends
- ✓ Level 3 Education and Training
- ✓ Safeguarding Training
- ✓ Enhanced DBS Check

### The Ambassador service will deliver:

- ✓ Mapping of community local resources and support organisations.
- ✓ Building relationships and mutual signposting referral pathways with local organisations.
- ✓ Engaging with the hardest to reach individuals in the places that they are.
- ✓ Integration with Statutory Support Services.
- ✓ Facilitating Service User involvement co-production and harnessing Service User voice.
- ✓ Utilising lived experience to support others on their journey through Support Services.

Our Ambassadors services are highly tailorable and can be developed to your specific needs and requirements. For more information contact [info@intuitivethinkingskills.com](mailto:info@intuitivethinkingskills.com)